

RMD Bulletin

Knowledge is power...



YBN: Mandatory vs Required Fields

The web-based application for Healthy Way LA (HWLA) on Your Benefits Now (YBN) has a number of Mandatory and Required fields that are needed for an application to be considered completed. Mandatory fields are the fields that will **NOT** let you go to the next screen if not filled out. Required fields are fields that are needed for enrollment purposes but **WILL** allow you to move on to the next screen if they are not completed. Please note that when any of the Required fields are not completed, the submitted application may be placed in pending status or denied.

The following are Required fields:

- ✓ Written Language
- ✓ Spoken Language
- ✓ DMH Client ID
- ✓ Social Security Number
- ✓ Phone Number
- ✓ Date of Birth
- ✓ Citizenship document
- ✓ Citizenship date
- ✓ Identity document
- ✓ Identity receive date
- ✓ Medical home
- ✓ Income information
- ✓ Marital Status
- ✓ Marriage Date

We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.